



**“ Embaixadores da Cultura e Profissionalismo em Portugal”
83 ANOS ao Serviço dos Profissionais de Informação Turística Tradutores e Intérpretes**

PORTUGAL REPORT 2019 FOR FEG

2019 started with a Magna Meeting in which were present all Snatti EXCO and the several departments to discuss all the works for the present year followed by Snatti Qualification and Certification National Exams for the new qualified tourist guides. This year the city of Guimarães was the one chosen by the national board for the 41 candidates present their exam. As members of the National jury were present Turismo de Portugal, a member of the National Museum Alberto Sampaio, a member of the ducal palace of Guimaraes, SNATTI Exco and several teachers and QTG. This National Exam consists on a walking tour in three different languages and a visit to Alberto Sampaio Museum and the Ducal Palace of Guimaraes. From the 41 candidates, 19 were approved and have already the national certification to work as qualified tourist guides.

For the celebration of the International Tourist guide day, this year we decide to make a video in several languages wishing to all colleagues a happy Guides day, beside this we also organized several events and visits in the cities of Lisboa, Tomar and Porto.

On March we were once again represented with a Stand at BTL – Travel Market in Lisboa and in November we were represented at the World travel Market in London for the second time with our own brand SNATTI / FEG Portugal Qualified Tourist Guides. This participation on these two-travel market help us to promote our services, the qualified Tourist Guides and our profession as Qualified Tourist Guides.

For the first time SNATTI was invited by PUBLITURIS , national magazine, to participate on what is called as being the Oscars of Turismo de Portugal, which is in reality one the most expected events on the National tourism world.

For many time this year we attended to several meetings with different institutions connected directly with our profession as qualified tourist Guides such as : museums, monuments, schools , tourism institutes, national and municipal Boards and Turismo de Portugal to try explain our profession and to implement the best tools to work better and to offer the best quality to all those guests who visited our country .

Some important protocols related to our profession were signed between SNATTI and some Tourism Institutes to promote the quality, formation and training of the future qualified tourist guides.

SINDICATO NACIONAL DA ACTIVIDADE TURISTICA TRADUTORES E INTÉRPRETES

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In September, SNATTI was invited to become an honorary member of the Portuguese association of Military Tourism and we are honored to make part of this institution.

We were often invited by the national media to participate in reportages about Tourism, on the person of our General Secretary, Paulo Cosme, to explain all the work that SNATTI is doing on the Qualification of the National Tourist Guides

Tourism in Portugal is increasing a lot since the last years and due to that SNATTI Reservas had a great amount of demands and increased a lot the services provided to Portuguese Tourist Guides and to clients. More and more travel agents are requesting and demanding the services of Qualified Tourist Guides.

Due to the great success of the Art of Guiding, this year we decided to continue to make several seminars, technical visits and cultural visits all over the country starting in November and going through the next months.

We are really glad to announce, and after several meetings with Turismo De Portugal, that after many years and once again will start a course of Regional Guides, hold by the EHTP and following the standard CEN 15565. We are on the good way and we really hope that more tourism institutes will follow this example.

This year and for the fourth time, we will hold the FEG annual meeting, which will take place in Faro in the Algarve region, south of Portugal. In parallel to the FEG meeting and for the first time SNATTI is also organizing an event to all the National Qualified Tourist Guides with the name Jornadas Nacionais Guias de Portugal giving the chance to all to have active and qualified formation, having also the opportunity to attend , in Portuguese language, to the T-Guide course.

The use of our identification card and bus cards continue and were important and with a strong impact and visibility on the promotion of our profession.

VISIBILITY AND QUALIFICATION WILL BE NOW AND IN FUTURE OUR IMPORTANT MISSION.

WELCOME TO FARO 2019

Alexandra Santos
Portugal Delegate to FEG

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